



Life Claims

Claims Submission and Inquiries

Equitable Life 866-274-9887
(select type of caller and then press "4" for life claims)

Hours: 8:00-5:00pm EST Monday- Friday

Email: bcny_lifeclaims@axa.us.com

(Preferred method of submission)

Fax #: 469-417-1973

NYS Statutory DBL + PFL

Claims Submission and Inquiries

Maxon-1-800-999-3309
Email: disability@maxonco.com
Fax #: 845-985-0238

STD(Short Term Disability) & LTD(Long Term Disability)

Claim Submission and Inquiries

GRP Claims – 1/866-274-9887
Hours: 8:00 – 5:00 pm EST Monday-Friday
Email: claimsubmission@groupclaims.com
Fax #: 855-864-0530

Customer Service: Claim Escalations

Marion Boyd, marion.boyd@bcnys.org, 1-800-692-5483 X 315