



Renewable Energy Conference

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Melanie Littlejohn National Grid New York

Melanie Littlejohn is the vice president for New York Customer & Community Management at National Grid. As vice president, Melanie is responsible for leading stakeholder management statewide and to ensure processes, planning, and best practices are delivered consistently to 'bring energy to life' for National Grid's New York customers.

In this capacity, Melanie builds and maintains strong relationships that drive superior customer satisfaction to promote safety and reliability of the network, emergency management, economic development initiatives, gas and electric energy efficiency programs, renewable energy solutions, and distributed resource projects in line with customer priorities across the state.

A thought-leader and visionary, Melanie is an active participant of chambers of commerce, company board, and community outreach venues where she presents emerging industry trends and energy policy on behalf of National Grid.



National Grid is an electricity and natural gas delivery company that connects nearly 7 million customers to vital energy sources through its networks in New York, Massachusetts and Rhode Island. It is the largest distributor of natural gas in the Northeast. National Grid also operates the systems that deliver gas and electricity across Great Britain.

Through its U.S. Connect21 strategy, National Grid is transforming its electricity and natural gas networks to support the 21st century digital economy with smarter, cleaner, and more resilient energy solutions. Connect21 is vital to its communities' long-term economic and environmental health and aligns with regulatory initiatives in New York (REV: Reforming the Energy Vision) and Massachusetts (Grid Modernization).

Prior to 2017 when Ms. Littlejohn was named to her current position, she served as Director of Customer & Community Management in Upstate New York. Melanie joined the company (then Niagara Mohawk) in April of 1994 as the Director of Inclusion & Diversity-US Operations. In this role, Melanie was responsible for the company's overall strategy for Inclusion & Diversity and Compliance.

Before joining Niagara Mohawk, Ms. Littlejohn was the Executive Director of Urban League Onondaga County. Before joining the Urban League, she was the Manager of International Client Services for Banker's Trust Company in the Wall Street District.

Ms. Littlejohn currently serves as a Trustee/Officer of Onondaga County Community College, Business Advisory Council for the Federal Reserve Bank of New York, Board of Directors and Executive Committee of CenterState CEO, Board of Directors of Manufactures of Central New York, Consensus CNY

(Commission Member), SUNY Morrisville Business School, Council of Advisor's, and Board member, Path Finder's Bank. Previously, Ms. Littlejohn served on numerous boards such as the Central New York Community Foundation (Chair), Boys & Girls Clubs of Central New York (Chair), Say Yes to Education, Hospice, Interfaith Works, Community Folk Art Center, the Paul Robeson Performing Arts Center and the United Way (Campaign Chair) to name a few.

Ms. Littlejohn has also received numerous awards such as the 2014 Partners for Education and Business-Business Leaders Award, the 2012 House of Providence Humanitarian Award, the Network Journal's 25 Influential Black Women in Business award in 2011, the 2011 Leadership Greater Syracuse Distinguished Community Leader Award, 2011 Community Wide Dialogue Racial Justice Award, 2010 NAACP, Freedom Award, and the CNY 40 Below.

Ms. Littlejohn obtained a Bachelor of Arts degree in Liberal Arts from the State University of New York at Stony Brook and a Master's Degree in Business Administration from Syracuse University's Whitman School of Management. In addition, she was selected to participate in National Grid's Developing Future Business Leader's program administered by the London Center for High Performance. She resides in Syracuse, New York, with her husband, David, and two sons, Jared and Cameron.